

Digital copies of newsletters and minutes

Charlie Dean <charlie.dean81@gmail.com> Tue, Jan 12, 2016 at 2:04 PM
To: Lee Holland - Executive Director <lholland@seniorlifestyle.com>, Amber Saunders - Business Office Manager <asaunders@seniorlifestyle.com>, Kendra Holder - Director of Resident Programs <kholder@seniorlifestyle.com>, Laura Frederici - Sales Counselor <lfrederici@seniorlifestyle.com>, Gary Scism - Director of Dining Services <gscism@seniorlifestyle.com>, Dalton Bryan - Director of Plant Operations <dbryan@seniorlifestyle.com>, Diane Mauch - Administrative Assistant <dmauch@seniorlifestyle.com>

Copper Lake Estates
1225 Lakeshore Dr. #328
Edmond, OK 73013
(405) 340-5311

Hello Lee, and other staff members,

Thank you (Lee) for visiting with me 12/29/2015.

I see that the January 2016 newsletter can be seen here.
<http://rnl.seniorlifestyle.com/book/Copper-Lake-Estates-calendar-IL/index.html>

The newsletter is "image only" and not OCR; it cannot be electronically searched or copied. The newsletter has four pages; it is not possible to print the four pages.

Some Residents, and especially their Families (younger family members and relatives), might like to have access to such material in a searchable and printable form.

It would be nice for Residents and their Families to have access to past newsletters, past minutes of the Town Hall Meetings, and other material related to they residing at Copper Lake Estates. It would be nice if Residents and their Families could receive a monthly email giving them easy inline links to this sort of information; I can provide this service for those who request it. I am preparing a website where this material can reside; it will available to the general public.

The great majority of Residents have some age-related disability; they need assistance from their Families to help them make decisions and provide other assistance. The majority will be unable to use such a service, but their Families will be able to. This will give Residents and their Families the ability to have a historical perspective of our living space and services.

If you would send me the best PDF version you have of the past few newsletters, I will use my OCR software if needed, and I will make other preparations to have this available online.

I do not know who possesses the digital versions of the Town Hall Meeting Minutes, but if you do I would like to receive that material also.

Charlie Dean, Copper Lake Estates
1225 Lakeshore Dr. #328, Edmond, OK 73013
888-318-0328 Phone number to lobby downstairs. 903-926-2948 Cell phone

digital copies - newsletters & minutes

Charlie Dean <charlie.dean81@gmail.com> Tue, Jan 12, 2016 at 3:58 PM
To: Lee Holland - Executive Director <lholland@seniorlifestyle.com>, Amber Saunders - Business Office Manager <asaunders@seniorlifestyle.com>, Kendra Holder - Director of Resident Programs <kholder@seniorlifestyle.com>, Laura Frederici - Sales Counselor <lfrederici@seniorlifestyle.com>, Gary Scism - Director of Dining Services <gscism@seniorlifestyle.com>, Dalton Bryan - Director of Plant Operations <dbryan@seniorlifestyle.com>, Diane Mauch - Administrative Assistant <dmauch@seniorlifestyle.com>

Copper Lake Estates
1225 Lakeshore Dr. #328
Edmond, OK 73013
(405) 340-5311

Kendra and Lee, and other staff members,

Thanks for sending me the PDF of the January 2016 newsletter. Attached is what I received.

In order for the Residents and their Families to make the best use of the newsletters, we need them in PDF format so that each page is printable on a regular printer. Trying to print four pages on one page on paper is not workable.

You told me that a company prepares the newsletters for you. Would you please have the company that prepares the newsletters make each page of the newsletter be on a single PDF page. This would be a four-page document, with each page printing separately. Also please have the company see that the text is actually readable; this is easy to do. I will also need digital copies of the Minutes of the Town Hall Meetings; I am willing to assist with this.

The great majority of Residents have some age-related disability; many have vision problems, hearing problems, comprehension problems, mobility problems; most do not understand or have access to computers or Internet. They rely on younger family members to monitor their treatment here. The material I am asking for will help Families of Residents to help them make decisions and provide other assistance. This will give Residents and their Families the ability to have a historical perspective of our living space and services.

I would like to get a written commitment (email is fine) from the Management on this prior to the Town Hall Meeting on January 27, 2016.

Charlie Dean
Copper Lake Estates
1225 Lakeshore Dr. #328
Edmond, OK 73013
888-318-0328 Phone number to lobby downstairs.
903-926-2948 Cell phone

Newsletter Jan. 2016.pdf
2779K



The Ambassadors welcome the new residents, show them around, and make sure they feel comfortable and have access to all the things we have to offer.

- Sue Cooper
- Lecta Gardner
- Willa Hill
- Mary Lanie
- Dan Lucas
- Louise Terlouw

Lee Holland, *Executive Director*
Kendra Holder, *Director of Resident Programs*
Amber Saunders, *Business Office Manager*
Andrea Ortiz, *Director of Sales & Marketing*
Tonya Kirby, *Dining Room Manager*
Dalton Bryan, *Director of Plant Operations*
Laura Frederici, *Sales Counselor*
Leigh Park, *Assisted Living Manager*

5	3	8	7	4	1	9	2	6
4	9	1	8	6	2	7	5	3
6	7	2	5	3	9	8	1	4
1	4	7	9	2	8	6	3	5
8	2	6	3	5	4	7	9	1
9	5	3	6	1	4	2	7	8
7	6	4	1	9	5	3	8	2
2	8	5	4	7	3	1	6	9
3	1	9	2	8	6	5	4	7



SENIOR LIFESTYLE
FAMILY-OWNED COMMUNITIES

CARING, HONORING,
APPRECIATING
RESPECT, TEACHING

ANDREA C
our CHART
January. She w
Kitchen as a C
morning Bake
has been work
Copper Lake
for approxima
months. She w
Oklahoma; th
two sisters. In
time, Andrea a
and jewelry! W
enjoying some
that she cares
out that she w
hearty Oklaho

